

# Bus Revolution

## Microtransit and SEPTA's Bus Revolution

The SEPTA Forward Bus Revolution creates an opportunity to use microtransit as a way to provide reliable, flexible transit service. The two proposed bus networks identify areas where microtransit can offer transit service that is reliable, convenient, and easy to use.


### WHAT IS MICROTRANSIT?

Microtransit is a flexible, on-demand transit service. It allows riders to request a trip when they want to travel and be picked up within a specified wait time (for example 30 minutes) after they request their trip. The service is designed to:


- Serve low density, less populated areas where people want and need public transportation, but traditional fixed-route bus service does not carry many riders.
- Provide great customer experience that allows people to schedule trips in real-time and be picked-up and dropped-off at, or near their location.
- Use smaller vehicles that are comfortable and accessible for most riders.

### HOW IT WORKS:

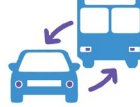
If you are within a microtransit zone, instead of waiting for a scheduled bus, you use a mobile app or call SEPTA to schedule a ride. You can travel anywhere within a zone or can use microtransit to connect to a bus stop or to a transportation center.




## Microtransit




Your trip can begin or end anywhere within the **microtransit zone**. (e.g. home, work, doctor).  
*Trips between zones require a transfer to a bus route.*



The service will connect you to one of several **transfer points** located at popular destinations (e.g. shopping centers, grocery stores).




In some cases, you may be asked to **walk to a nearby intersection** to catch a ride.




Shared Ride trips will be provided using small buses or vans **shared with other passengers**.


### HOW TO RIDE




**Book Ride**  
*(by mobile app or phone call)*



**Await Pickup**  
*(track vehicle in real time)*



**Arrive at Destination**



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RIDER EXPERIENCE <b>FAQ</b>	Fixed Route	ADA Paratransit	Microtransit
<b>Where will I be picked up or dropped off?</b>	Bus Stop	Front Door	Front door or nearby intersection
<b>Where can I ride?</b>	Trips must begin or end at <b>fixed-route bus stop</b> .	Trips must begin/end <b>within 3/4 mile of a fixed route stop</b> .	Trips must begin/end <b>within a defined microtransit zone</b> .
<b>Do I need to book a ride in advance?</b>	No advance booking is required.	<b>Booking at least a day in advance</b> is required.	Service can be booked <b>the same day</b> the trip is taken.
<b>Who can ride?</b>	Anyone can ride.	<b>Pre-approved</b> customers only.	Anyone can ride.
<b>Is the service ADA-accessible?</b>	Wheelchair Accessible	<b>Wheelchair Accessible + Assistance</b> Provided	Wheelchair Accessible
<b>Will I share a ride with another passenger?</b>	Yes	Sometimes	Sometimes

## We want to hear from you!

Learn more about how we are considering microtransit in each of the Bus Revolution design scenarios. You can attend one of our community events and talk to members of our team, go online, and take a look at the maps and complete our survey about the design options.

We want to hear from you! Visit [SEPTABusRevolution.com](https://www.septa.gov/bus-revolution) to learn more and share your insights with us.